Is the global insurance regulatory community prepared for FinTech?

- Not at all: 8
- Generally not: 55
- Mostly yes: 15
- Yes, totally: 2
Are the FinTech innovations in insurance leading to better customer outcomes?

- Yes, innovations are designed to improve the customer experience: 51
- No, there is an increased risk of customer harm: 11
- No, there is no difference with conventional insurance products: 4
Are the FinTech innovations in insurance leading to better customer outcomes?

- 0: No, there is no difference with conventional insurance products
- 1: No, there is an increased risk of customer harm
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What can be done to promote the ethical use of data in insurance?
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