



COVID-19 INFORMATION

General Information

This handbook provides general logistical information regarding Covid-19 that we hope you will find useful for your visit. If you have any additional questions or requests, please feel free to contact us.

Chilean travel guidelines regarding Covid-19 entry requirements and restrictions are available at the websites of the [Chilean Ministry of Health](#) (Spanish) and the [National Tourism Service](#) (English).

The event will be organised according to the general anti-epidemic rules, recommendations and instructions of the Chilean Undersecretary of Public Health, as detailed below. **However, it is strongly recommended to check the aforementioned websites for the updated Covid-19 information before traveling.**

Entering Chile

According to the Protected Borders Plan, Chile established three alert levels. Currently the level is Alert Phase 1, which does not include travel restrictions. However, there are some measures to be considered, as advised at the following website of the [National Tourism Service](#). **PCR is not mandatory, but recommended before traveling.**

- No travel restrictions.
- Diagnostic testing prior to travel is recommended.
- Certificate of vaccination issued in the country where he/she was vaccinated. This certificate, along with the identity document, will be equivalent to the Mobility Pass.
- If the traveller does not have the vaccination schedule for their country, they must show a negative result in a PCR test within a maximum of 48 hours from departure. This result allows travel but does not give access to the Mobility Pass. *
- Diagnostic tests will be carried out randomly at the entry point to Chile. Confirmed cases shall be isolated according to the general health regulations.
- To have health insurance with Covid-19 coverage is not mandatory, but recommended.

*Vaccine validation

- The Mobility Pass is always required to go into museums, restaurants, theatres, and to get on buses, among other tourism services. Get it here: <https://mevacuno.gob.cl/>

Health Protocol

Use of face mask: In Alert Levels 1 and 2, the use of a mask is mandatory in closed spaces and in open spaces where a distance of one meter cannot be maintained. At Alert Level 3, the use of a mask is mandatory in open and closed spaces.

Physical distancing: Keep at least 1m distance between yourself and others.

Hygiene, cleaning, and disinfecting: Regularly wash your hands with soap and water for at least 20 seconds. All establishments should have hand sanitizer gel and hygiene, cleaning, and disinfecting protocols available.

Public information: Observe signage instructions stating capacity and health regulations posted in enclosed areas inside each establishment.

Meeting rooms and common areas protocols:

- In order to access the meeting rooms, it's necessary to show the mobility pass or PCR test (taken within 24 hours before the event).
- It's mandatory to use face mask inside the hotel, including the meeting rooms.
- Attendees must maintain the current physical distance established by the local government during the dates of the event.

Covid-19 testing prior to departure

Prior to departure, the participants who need to be tested to return to their countries of origin, can do Covid-19 PCR test at [Genosur Lab](#), located at Av. Vitacura 2905, Las Condes, next to the Intercontinental Santiago Hotel, the venue hotel. This lab provides test results on the same day, in under 4 hours, and with the possibility to do testing at the airport or at other location of your choice. The Covid-19 PCR test prices range from CLP 25000 to CLP 45000 (USD 26 – USD 46).

For more information on types of test provided and for booking your appointment, please visit the Genosur website at: <https://www.genosur.com/es/>

What if you feel symptoms during the event?

If you feel symptoms during the event, please contact one of the following hospitals, located close to the venue hotel, and schedule yourself for testing.

Clinica Indisa

Address: Avenida Santa María 1810, Providencia

Call Centre: +56 2 2362 5555

Website: <https://www.indisa.cl/ubicacion-clinica-y-urgencia/>

Clinica Santa María

Address: Avenida Santa María 0500, Providencia

Call Centre: + 56 2 2913 0000

Website: <https://www.clinicasantamaria.cl/>

Clinica Alemana

Address: Avenida Vitacura 5951, Vitacura

Call Centre: + 56 22210 1111

Website: <https://www.clinicaalemana.cl/>

What if you test positive for Covid-19 during the event or prior to leaving Chile?

Hotel guest tested positive:

- Guest may choose to quarantine at the hotel or to check out and quarantine in a different place.
- In case the guest decides to quarantine at the hotel, the following protocols will apply:
 - The guest must remain inside the room for period of time established by the local government at the moment the guest tested positive, however, the guest may check out at any time at its own discretion releasing the hotel from any responsibility.
 - Food and beverages will be send to the room in disposable containers and charged to the guest.
 - Hotel's staff won't enter to the room during the quarantine period, this includes housekeeping.
 - The hotel will provide enough bottled water, plastic bags, amenities, blankets and towels.
 - Waste bags will be picked up every two days.

Please note that the information above may change after this communication was published, for more information, please refer to <https://www.gob.cl/pasoapaso/>

If you become positive during the event or upon departure of the event, please contact the organization team:

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CMF Chile contact information

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